

SPECIAL PUBLIC MEETING AGENDA

Monday, January 4, 2020, at 9:30 am

Issue Date: December 30, 2020

- I. Public Comment Period
- II. Impact to 911 Operations Resulting from the Nashville Explosion
 - A. Report by Executive Director Sutton
 - B. Statement from Joelle Phillips, President AT&T Tennessee
 - C. Board Requests for Explanation Regarding the 911 Service Outages
 1. Incident Communication and Notification Failures
 - a. TECB Point of Contact for Future Notification and Inquiries
 - b. ECD Point of Contact for Future Notification and Inquiries
 2. Network Design and Geo Redundancy Failures
 - a. NG911 over NetTN
 - b. AT&T ESInet
 3. Restoration Priorities and Timelines
 4. Safeguards and Assurances for future Continuity of Operations
- III. Adjourn